

INSTRUCTIONS



STEP 1

Please have your account number readily available. If you will be accessing loan information, you will also need the number that is associated with the loan type (these numbers can be found on your statement).

If you need assistance, please call us at 808-73-PHFCU (737-4328) and dial 0 to speak with a live person.

STEP 2

Call 808-73-PHFCU (737-4328) or toll-free 800-987-5583.

Choose "1" to access our MTS System

Enter your Member Number

Enter your Access Code

STEP 3 Choose an option.

OPTION 1: Account & Loan Inquiries

OPTION 3: New Member Number & Other Activities

OPTION 2: Payments, Transfers & Withdrawals

ADDITIONAL OPTIONS: Credit Union Assistance

OPTION 1

ACCOUNT & LOAN INQUIRIES

1. Account Balances
 1. Savings
 2. Checking
 3. Other
2. Account History
 1. List of deposits
 2. List of withdrawals
 3. Dividends earned year-to-date
 4. List of all activity
3. Cleared Checks
 1. List of checks on your account
 2. Specific checks on your checking account
4. Loan Inquiries
 1. Balance & payment amounts on line-of-credit
 2. Balance & payment amounts on other loan
 3. Loan interest paid year-to-date

OPTION 2

PAYMENTS, TRANSFERS, & WITHDRAWALS

1. Loan Payments
 1. From savings
 2. From checking
 3. From another account
2. Account Transfers
 1. Savings to Checking
 2. Checking to Savings
 3. Select account for transfer
3. Check Withdrawals
 1. Mail a check from savings
 2. Mail a check from a specified account

OPTION 3

OTHER ACTIVITIES

1. To go to a different membership/member number
2. To change your PIN/Access Code
3. Stop Payment(s)
 1. Stop payment on a single check
4. Report a lost or stolen Debit/ATM card
5. For Savings & Loan Rate Quotes

ADDITIONAL OPTIONS

- * Previous Menu
- 0 Credit Union Assistance